

FREQUENTLY ASKED QUESTIONS

Why doesn't my address show when I start typing it?

If your address doesn't appear for selection, please manually type in your full address and continue with the remainder of the form. You do not need to select an address from the suggestions if your address is not displayed.

The address system used by Max The Globe is a system commonly used validation system to avoid errors in addresses and simplify for recognised Australian residential addresses.

Why can't I enter my PO box?

In line with the Terms & Conditions we only accept residential addresses.

Where do I find the promotional code?

Promotional codes are found on the reverse of specially marked bottles & cans. The below images shows the location on the pack. Enter the code where the red crosses are in the below image.

- Super Bowl – 4 character code
- City Prizes – 6 character code.



Why isn't my barcode working?

Please ensure you are just entering the last 4 digits from a bottle or can that the barcode is displayed on. Barcodes from a can pack will not work.

Can I use any Pepsi Max product to enter

Any specially marked promotional products are valid with one of the five destinations on it: Super Bowl, London, Rio, Dubai or New York.

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How will I know if I am \$1K instant winner?

Provisional Instant Win Prize winners will be notified via an onscreen message immediately upon entry submission. If there is no instant win message you are not an instant winner for that entry however you can enter again in line with the limits in the Terms & Conditions.

Instant winners will be contacted within 7 working days by a member of our promotional team after their entry has been validated in line with the Terms & Conditions.

(Instant winners between 18/12/15 and 4/1/16 will be contacted by 8th January 2016)

How will I know if I am a winner of a Major Prize draw?

Major Prizes draw winners will be notified within 2 business days of the relevant draw date and be instructed on how to claim the prize.

How many times can I enter with a box of cans?

You can enter once per specially marked can or bottle, to a maximum of 3 times a day per residential address. For example, 24 specially marked cans from a single box can be used to enter 24 times, but this will take 8 days.

Will the single receipt for one box of cans constitute Proof of Purchase for all the 24 or 30 entries I put in with each single can from that box?

Yes, along with the cans for those entries. This Proof of Purchase is required when having entered more than 50 times.

There are multiple Pepsi Max drinkers in our household and we want to enter three times each per day. Can we enter more than 3 times per household per day?

Unfortunately not. In order to minimise fraudulent entries there is a daily limit of three entries per residential address. Please hold on to your entries and enter on another day.

Why do you have to keep all the promotional labels as well as receipts for 50 or more entries?

This is part of the verification process to ensure entrants that have multiple entries over 50 have followed the Terms & Conditions and have valid entries.